

# Are you worried or concerned?

Escalation of care is a communication process that enables you as a patient, carer or family member to share your concerns with us. Our staff are responsible for responding to your concerns in an appropriate manner and time frame.

**Talk to your nurse or doctor**

**Ask to speak to the Nurse Unit Manager / Hospital In Charge**

They can be contacted through  
1800 700 274

**If you are not satisfied with the response ask to speak with the Executive on call**

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