ESCALATION OF CARE

Are you worried or concerned?

Escalation of care is a communication process that enables you as a patient, carer or family member to share your concerns with us. Our staff are responsible for responding to your concerns in an appropriate manner and time frame.

Talk to your nurse or doctor

Ask to speak to the Nurse Unit Manager / Hospital in Charge

They can be contacted through 03 9549 6327

If you are not satisfied with the response ask to speak with the Executive on call

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